



Matissa Hollister

Matissa Hollister is an assistant professor of Organizational Behavior at the Desautels Faculty of Management, McGill University. Professor Hollister's research examines how employer-employee relationships have evolved over the past five decades in North America. She is also an expert on the use of artificial intelligence in human resources and the impact of AI on the future of work. In 2019-2021, she designed and led an initiative with the World Economic Forum on the responsible use of AI in HR. She is co-chair of the Responsible AI Institute's Automated Employment Working Group on responsible AI certification

standards, has consulted with numerous private, government, and non-profit organizations on responsible AI use, and is a frequent speaker on AI ethics and policy.

She is also studying the growing use of machine learning in recruitment and hiring processes and teaches a related course in People Analytics. Professor Hollister earned a Master of City Planning from MIT followed by a PhD in Sociology and Social Policy at Harvard University. She is currently serving as a Fellow at the Centre for the Fourth Industrial Revolution in San Francisco in the Artificial Intelligence and Machine Learning Platform.